

Renaissance Amsterdam Hotel – Koepelcafé Supervisor

DISCOVER THIS WAY

Ready to lead a vibrant team while creating unforgettable guest experiences?

Do you have a passion for hospitality, great food and inspiring others to deliver exceptional service?

The Renaissance Amsterdam Hotel is looking for a **Koepelcafé Supervisor**!

How will you make an impact?

As the Supervisor of our Koepelcafé, you lead the team by example and ensure every shift runs smoothly. You create a welcoming atmosphere where both guests and ambassadors feel at home, while maintaining the highest standards of service, quality and hospitality.

With its iconic terrace in the heart of Amsterdam, Koepelcafé attracts both locals and visitors looking to enjoy lunch, drinks and bites throughout the day and into the evening. You coordinate daily operations, support and coach your team, and step in wherever needed to ensure every guest leaves with a memorable experience. Working closely with the leadership team, you help drive service excellence, operational efficiency and team engagement.

To thrive in this role, you are...

- A natural leader who enjoys motivating, coaching and developing a team.
- Passionate about hospitality and committed to creating memorable guest experiences.
- Fluent in English and preferably Dutch, with excellent communication skills.
- Calm under pressure, well-organised and able to make decisions in a fast-paced environment.
- Experienced in hospitality, with previous supervisory experience in a restaurant, café or similar outlet being an advantage.
- Hands-on and proactive, always willing to support the team wherever needed.
- Available to work full-time across a variety of shifts, including weekends and holidays.

Here is what you can look forward to:

Located just moments from Amsterdam Central Station, the Renaissance Amsterdam Hotel offers a vibrant workplace in the heart of Amsterdam, and we invite you to be part of its team.

- An inspiring and professional environment that nurtures creativity and personal development.
- Travel allowance up to € 200 to make your daily commute easier.
- Salary in scale VI of Horeca Labour Agreement.
- Bonus for employee referral, more friends = more bonuses!
- Personal coaching to support you in your day-to-day job and lots of development and training opportunities.
- Clear and exciting career paths within our expanding hotel, providing opportunities to advance and make your mark.
- Special Associate Rate discount available for Marriott and Archer products worldwide.
- A uniform which will be dry-cleaned by the hotel.
- A TakeCare program: a comprehensive Marriott wellness initiative designed to support the physical, mental and emotional well-being of our ambassadors.
- As part of our culture we celebrate recognition and organize many social activities, such as our Associates Appreciation Week, yearly Staff Party and Team outings.

*Curious to join a team where sustainability and hospitality go hand-in-hand? Apply now and be part of something special. We are proud to be recognised as **Europe's Leading Sustainable City Hotel 2025**, and we are committed to continuous improvement: environmentally, socially and culturally.*

The Renaissance Amsterdam Hotel is an equal opportunity employer, and we welcome all applicants who want to grow with us.

<https://www.marriott.com/en-us/hotels/amsrd-renaissance-amsterdam-hotel/overview/>