

Renaissance Amsterdam Hotel – Front of House Ambassador

DISCOVER THIS WAY

Are you looking for a diverse, international and professional working environment?

Would you like to work in a dynamic, fun team with excellent growth opportunities?

The Renaissance Amsterdam Hotel is looking for you as a **Front of House Ambassador!**

What are my responsibilities?

As a Front of House Ambassador you are part of the Front Desk & Navigator team. You are one of the first ambassadors that a guest comes into contact with and your friendly, authentic approach creates a unique and personalized guest experience when the guest checks in. You will tailor your approach towards each guest by reading cues from a guest to ensure the guest feels at home and special. Your expertise, as well as your relationships with other departments in the hotel (from Styling to the Navigator and beyond), will be used to anticipate and deliver on our guests' needs.

What makes me the perfect fit?

You love to work in the Front Desk of a hotel and it's your passion to create unique and personalized experiences. You are passionate about your neighborhood, always looking to explore the places one wouldn't find in a travel guide. If this sounds like you, you're in the right place. Renaissance is

not just a place to spend the night, it's a place to discover, a place in the world with style like yours. That's why we're not just looking for anyone. We're looking for someone like you.

To be eligible for this position you...

- Have hospitality and Front Desk experience.
- Are able to communicate fluently in English and preferably Dutch.
- Available full-time.
- Are passionate about the locale and local offerings.
- Are full-time available and willing to work morning, evening and night shifts.

Here is what you can look forward to:

Located just moments from Amsterdam Central Station, the Renaissance Amsterdam Hotel is entering an exciting new chapter and we invite you to be part of it.

- An inspiring and professional environment that nurtures creativity and personal development.
- Travel allowance to make your daily commute easier.
- € 25 gross for every written positive guest mention.

- Bonus for employee referral, more friends = more bonuses!
- 50% discount in hotel Beverage & Food outlets.
- Special Associate Rate discount available for stays in Marriott and Archer hotels worldwide.
- A uniform which will be dry-cleaned by the hotel.
- Personal coaching to support you in your day-to-day job and lots of development and training opportunities.
- Clear and exciting career paths within our expanding hotel, providing opportunities to advance and make your mark.
- A TakeCare program: a comprehensive Marriott wellness initiative designed to support the physical, mental and emotional well-being of our ambassadors.
- As part of our culture we celebrate recognition and organize many social activities, such as our Associates Appreciation Week, yearly Staff Party and Team outings.

*Curious to join a team where sustainability and hospitality go hand-in-hand? Apply now and be part of something special. We are proud to be recognised as **Europe's Leading Sustainable City Hotel 2025**, and we are committed to continuous improvement: environmentally, socially and culturally.*

The Renaissance Amsterdam Hotel is an equal opportunity employer, and we welcome all applicants who want to grow with us.

<https://www.marriott.com/en-us/hotels/amsrd-renaissance-amsterdam-hotel/overview/>