

Renaissance Amsterdam Hotel – Front of House Ambassador

DISCOVER THIS WAY

Are you looking for a diverse, international and professional working environment?

Would you like to work in a dynamic, fun team with excellent growth opportunities?

The Renaissance Amsterdam Hotel is looking for you as a **Front of House Ambassador!**

What are my responsibilities?

As a Front of House Ambassador you are part of the Front Desk & Navigator team. You are one of the first ambassadors that a guest comes into contact with and your friendly, authentic approach creates a unique and personalized guest experience when the guest checks in. You will tailor your approach towards each guest by reading cues from a guest to ensure the guest feels at home and special. Your expertise, as well as your relationships with other departments in the hotel (from Styling to the Navigator and beyond), will be used to anticipate and deliver on our guests' needs.

What makes me the perfect fit?

You love to work in the Front Desk of a hotel and it's your passion to create unique and personalized experiences. You are passionate about your neighborhood, always looking to explore the places one wouldn't find in a travel guide. If this sounds like you, you're in the right place. Renaissance is not just a place to spend the night, it's a place to discover, a place in the world with style like yours. That's why we're not just looking for anyone. We're looking for someone like you.

To be eligible for this position you...

- Have hospitality and Front Desk experience.
- Are able to communicate fluently in English and preferably Dutch.
- Are passionate about the locale and local offerings.
- Are full-time available and willing to work morning, evening and night shifts.

What do you get in return?

- The Renaissance Amsterdam hotel is part of Marriott International and offers a competitive salary and a wide package of benefits.

In addition we offer you...

- A professional and stimulating environment to work in.
- Special Associate Rate discount available for Marriott products worldwide.
- A TakeCare program, which means you can participate in our fun workshops, trainings and charitable work, and much more!
- A uniform which will be dry-cleaned by the hotel.
- An international and fun team.
- Career possibilities within Marriott International.
- As part of our culture we celebrate recognition and organize many social activities, such as our Associates Appreciation Week, yearly Staff party and Team outing.

Transformation on the way...

A unique opportunity is awaiting you in the city center of one of the most dynamic markets in Europe. We are excited that the Renaissance Amsterdam Hotel is currently undergoing a full transformation. A major investment has been made in the hotel which will result in completely renovated guest rooms and public areas, including a brand-new bar, restaurant and rooftop bar & terrace. The hotel will expand from 402 to 500 rooms and an additional conference center will be constructed. The Renaissance Amsterdam Hotel has a very high focus on sustainability and will aim to become an enhancement to the city of Amsterdam.

Visit the below page to find out more;

Renovation Information | Renaissance Amsterdam Hotel