



# What are my responsibilities?

Step into the spotlight as Assistant Front of House Manager at our newly reimagined, beautifully renovated hotel, where every moment is a chance to inspire, delight, and create unforgettable experiences. As an Assistant Front of House Manager, you assist the Front of House Manager in the flawless execution of Front of House Operations, elevating service, boosting guest satisfaction, and driving exceptional financial performance. You train, motivate, and coach your team in the Front Office and Navigators. You lead by example, ignite passion, and cultivate growth. Your guidance empowers your team to exceed expectations and turn every guest interaction into a story worth sharing. You are responsible for providing our guests with an inspirational stay with unique discoveries they will always remember and want to share with their world.

#### What are we looking for?

We are looking for an Assistant Front of House Manager who 'lives life to discover' and brings personal style to every experience. You are passionate about hospitality and you want to inspire your team. You build relationships and interact with others in a way that builds openness, trust, and confidence in the pursuit of organizational goals and lasting relationships. You understand customer needs and set high standards of performance.

## To be eligible for this position you...

- Have a bachelor degree in Hotel Management or related major.
- Have experience in a Front Office as a Front Desk Manager / Duty Manager, Night Manager or higher.
- Can communicate fluently in English and preferably in Dutch.
- Have international working experience.
- Have right to work in the Netherlands.

## What do you get in return?

• The Renaissance Amsterdam hotel is part of Marriott International and offers a competitive salary and a wide package of benefits.

In addition we offer you...

- A professional and stimulating environment to work in.
- Career possibilities within Marriott International.

- Special Associate Rate discount available for Marriott products worldwide.
- A TakeCare program, which means you can participate in our fun workshops, trainings and charitable work, and much more!
- A uniform which will be dry-cleaned by the hotel.
- An international and fun team.
- Career possibilities within Marriott International.
- As part of our culture we celebrate recognition and organize many social activities, such as our Associates Appreciation Week, yearly Staff party and Team outing.

### Transformation on the way...

A unique opportunity is awaiting you in the city center of one of the most dynamic markets in Europe. We are excited that the Renaissance Amsterdam Hotel is currently undergoing a full transformation. A major investment has been made in the hotel which will result in completely renovated guest rooms and public areas, including a brand-new bar, restaurant and rooftop bar & terrace. The hotel will expand from 402 to 500 rooms and an additional conference center will be constructed. The Renaissance Amsterdam Hotel has a very high focus on sustainability and will aim to become an enhancement to the city of Amsterdam.

Visit the below page to find out more;

Renovation Information | Renaissance Amsterdam Hotel